

## **Door to Door service 2016-17**

### **Timetable of the door to door buses**

We inform the parents about the morning pick up times personally. The buses arrive to the campus at 7:50.

In the afternoon, on Mondays, Tuesdays, Thursdays and Fridays buses leave at **15:10, 16:25 and 17:25** from the school, on Wednesdays at **12:15 and 14:15**. The children are taken home, or to any other location that is settled by the parent in advance (e.g.: sports or other after school activities).

**Important: Please inform us at what time your child has to take the bus in the afternoon. Please send this information by mail to [premier@premierbus.hu](mailto:premier@premierbus.hu) as soon as you get the timetables from the school.** Please also inform us immediately if there is any change of schedule later, during the academic year.

### **School bus coordinator**

Our school bus coordinator can answer all your questions regarding the school bus

Rachel Stegelmayer - e-mail: [premier@premierbus.hu](mailto:premier@premierbus.hu) , phone: +36 30 2003-888

### **Frequently Asked Questions – School bus FAQ**

#### **How can parents cancel the school bus if the child doesn't need it?**

If your child does not need the bus please inform the school bus coordinator by e-mail. If you have to cancel the morning bus on the actual day (e.g. in case of illness), please call the coordinator by phone or send an SMS. The school bus coordinator is expecting calls from 6:30 am.

#### **Can it happen, and what should be done if the morning bus does not arrive in time to pick up the child?**

While every effort is made to keep the scheduled times, the bus service is subject to traffic conditions, and therefore the times can't be guaranteed, unforeseen circumstances (roadblocks, accidents etc.) can delay the buses. Should the bus be late on any given day, please be patient and wait until the bus arrives. In case of a significant delay (more than 6-7 minutes), the school bus coordinator will try to inform the parents about the delay by phone. The parents can also call the coordinator to get information about the expected arrival time of the bus.

#### **What happens if the child is not waiting for the morning bus at the the pick up time?**

In the morning the child has to wait the bus fully dressed, ready to get on the bus. If the child is not there at the scheduled time, the driver informs the school bus coordinator, who will try to call the parents to find out if the child is going to school or not. If the coordinator cannot contact the parents or if the child cannot be ready in 1-2 minutes, the bus will continue its way to the next address.

### **How do the kids get to the afternoon buses and how do they find the right bus?**

Kindergarten, CP and CE1 students are accompanied to the buses by the school personnel, the other students go there unassisted. A dedicated person of the school and the bus drivers help the children find the right bus.

### **What happens if the child does not show up at the departure of the afternoon bus?**

Buses leave from the school on schedule. Children not showing up at departure can take the next bus, provided there is a free seat on it. There might be several reasons why a child does not show up at the bus: the child is ill and did not go to school or was taken home earlier, one of the parents picked up the child exceptionally from school by car, the child left earlier or will leave later due to an unexpected change in the timetable, etc. In case the parents did not inform us about the change of schedule previously, it is usually not feasible for the drivers to find out at the scheduled departure of the buses the reason why the child did not show up.

### **Where and when the information about any changes in schedule or in other data should be sent?**

Please inform us about every change in schedule or in other data in an e-mail sent to [premier@premierbus.hu](mailto:premier@premierbus.hu), at least 48 hours before the change. Please also inform the school about the changes.

### **Is the child allowed to take a bus leaving earlier or later than the bus indicated previously by the parent?**

In case of unexpected change in the timetable, **in exceptional cases** the child is allowed to take another bus than scheduled, provided there is a free seat on the bus. This applies solely to children who do not have to be received by an adult at home, all the other kids may take another bus only if the parent informs the school and the school bus coordinator about the change.

### **What happens if the parent is not at home to receive the child in the afternoon?**

The school bus coordinator must be informed immediately when the parent realises that he/she will not get home by the time the school bus gets there with the child. If the school bus coordinator was not informed about this, she will try to contact the parent as soon as the driver informs her that no one is waiting for the child. The school bus coordinator will inform the parents about the possible solutions, depending on the circumstances. In case of a minor, 2-3 minutes delay, the bus might wait for the parent, in case of a longer delay the bus will continue its way with the child on board, and either returns later to the child's home or the parent can pick up the child at another address. It is also possible that the bus takes the child back to the school and the child can either take a later bus or can be picked up by the parent at school.

## **Navette (shuttle) service 2016-17**

### **Bus stops operating in the 2016-17 school year**

The following Navette bus stops will operate from September: Széll Kálmán tér, Pasaréti tér, Budagyöngye, Törökvész út, Margit bridge, Oktogon, Jászai Mari tér, Szentendrei út (only in the mornings).

### **Timetable of the buses**

You can find the list and exact place of the Navette stations in the attached document, together with the departure and arrival times.

In the morning, buses arrive to the campus at 7:50. In the afternoon, on Mondays, Tuesdays, Thursdays and Fridays buses leave at 15:15, 16:25 and 17:25 from the school, on Wednesday at 12:15 and 14:15.

**Important: Please inform us at what time your child has to take the bus in the afternoon. Please send this information by mail to [premier@premierbus.hu](mailto:premier@premierbus.hu) as soon as you get the timetables from the school.** Please also inform us immediately if there is any change of schedule later, during the academic year.

### **School bus coordinator**

Our school bus coordinator can answer all your questions regarding the school bus.

School bus coordinator:: Rachel Stegelmayer

contact: e-mail: [premier@premierbus.hu](mailto:premier@premierbus.hu) , phone: +36 30 2003-888

### **Frequently Asked Questions – School bus FAQ**

#### **What happens if the child is late from the bus in the morning?**

The buses leave the bus stops on a schedule, therefore they cannot and will not wait for those who are late. If a child is late from the bus, the family shall manage him/her to get to the school.

#### **Can it happen, and what should be done if the bus does not arrive to the bus stop in time in the morning?**

While every effort is made to keep the scheduled times, the bus service is subject to traffic conditions, and therefore the times can't be guaranteed, unforeseen circumstances (roadblocks, accidents etc.) can delay the buses. Should the bus be late on any given day, please be patient and wait with your child in the bus stop until the bus arrives. In case of significant delays (more than 5 minutes), the school bus coordinator can give you information about the expected arrival time of the bus. You can call the coordinator from 6:30 am till the arrival of the buses in the afternoon.

#### **How do the kids get to the afternoon buses and how do they find the right bus?**

Kindergarten, CP and CE1 students are accompanied to the buses by the school personnel, the other students go there unassisted. A dedicated person of the school and the bus drivers help the children find the right bus.

### **What happens if the child does not show up at the departure of the afternoon bus?**

Buses leave from the school on schedule. Children not showing up at departure can take the next bus, if there is a free seat on it. There might be several reasons why a child does not show up at the bus: the child is ill and did not go to school or was taken home earlier, one of the parents picked up the child exceptionally from school, the child left earlier or will leave later due to an unexpected change in the timetable, etc. In case the parents did not inform us about the change of schedule previously, it is usually not feasible for the drivers to find out at the scheduled departure of the buses the reason why the child did not show up.

### **Where and when the information about any changes in schedule or in other data should be sent?**

Please inform us about every change in schedule in an e-mail sent to [premier@premierbus.hu](mailto:premier@premierbus.hu), at **least 48 hours before the change**. Please also inform the school about the changes.

### **Is the child allowed to take a bus leaving earlier or later than the bus indicated previously by the parent?**

In case of unexpected change in the timetable, the child is allowed to take another bus than scheduled in **exceptional cases**, provided there is a free seat on the bus. This applies solely to children who do not have to be received by an adult at the bus stop, all the other kids may take another bus only if the parent informs the school and the school bus coordinator about the change previously.

### **What happens if the parent is late in the afternoon from receiving the child in the bus stop?**

The school bus coordinator must be informed immediately when the parent realises that he/she will not be there in time to receive the child at the bus stop. If the school bus coordinator was not informed about this, she will try to contact the parent as soon as the driver informs her that no one is waiting for the child. The school bus coordinator will inform the parents about the possible solutions, depending on the circumstances. In case of a minor, 2-3 minutes delay, the bus might wait for the parent in the bus stop, in case of a longer delay the following solutions can be carried out: the parent picks up the child in another bus stop, the bus takes the child back to the school and the child either takes a later bus or will be picked up at the school by the parent. **Attention! At the Budagyöngye and Széll Kálmán tér bus stops from this school year it will not be possible for the kids to wait for their parents with the supervisor (provided by LFB). The kids whose parents do not show up at the bus stop till by the official arrival time of the bus, will be taken back to the school.**

### **Is there a nurse or teacher supervising the kids on the buses?**

There is a supervisor only on the buses leaving from and arriving to Széll Kálmán tér and Budagyöngye bus stops.

Present General Terms and Conditions apply for the services provided by Első Iskolabusz Kft (address: 1025 Budapest, Kapy u. 13., registration No. 01-09-067455, tax No. 10359611-2-43) (hereafter „Premier”), in case of using the following types of school bus service provided in Budapest or in its agglomeration:

#### **Door-to-door service**

#### **Shuttle (navette) service,**

servicing schools and kindergartens (hereafter School) and the students of these institutions.

#### **General Terms and Conditions of the school bus service applicable both for the door-to-door and the Shuttle (Navette) service:**

#### **Term of the service**

The school bus service is operated on the days given in the School calendar.

Fees are based on annual pass system: the student is signed up for one year. The shortest term of service available is on semester or trimester, depending on the calendar of the school.

Daily fee system: The school bus service can be used for shorter periods, even for one week or just for one day, if there are free seats on the given bus.

#### **Timetable**

In the morning the buses arrive to the School at the time given by the School, the morning pick up times are set accordingly.

In the afternoon the buses leave the school depending on the teaching schedule and dismissal times of the school, set in cooperation with the direction of the School. If there are more than one afternoon departure times, the student will be transported at the time indicated in the application form. Pick up times can differ on the various days of the week.

Premier does not take any responsibility for the transportation of the students being late for the bus, neither in the morning nor in the afternoon.

Premier makes every effort to keep the timetable, but as the school bus service is highly affected by the traffic, road and weather conditions, the timetable cannot be guaranteed.

#### **Direction**

It is possible to use the service either both ways or mornings/afternoons only, and it is possible to use different bus stops in the morning and in the afternoon, or on different days of the week, but only on a weekly basis fixed in advance.

It is only possible to modify the service in the beginning of the next trimester or semester.

#### **Vehicles**

The buses operated by Premier are air conditioned and are equipped with seat belts. The bus drivers are experienced drivers, with clean driving record. Premier reserves the right to change the driver of a given bus and to have different driver for the morning and the afternoon transport on a given route.

#### **Safety rules:**

- In the mornings primary school and kindergarten students must wait for the bus accompanied by an adult.
- In the afternoons students are only allowed to get off the bus if a parent or guardian indicated on the application form is receiving them, unless the parent who orders the service disclaims of this on the application form.
- Only the driver may open and close the doors.
- Seatbelts must be worn at all times when bus is in motion
- No drinking or eating while on the bus
- No throwing objects out the windows.
- No leaning out the windows.
- No weapons of any form on board.
- No littering
- Dirty schoolbags must be kept off the seats.

Disciplined behavior is expected while on the bus: no swearing, shouting, or fighting will be tolerated.

If the student's behaviour does not comply with the above safety rules, the student will be given a written notice, next time can be suspended either temporarily or permanently from the use of the service.

The student or family must take full responsibility and compensate Premier for any damages caused to the bus.

Premier takes no responsibility for items left on the bus.

#### Application

##### Online application from [www.premierbus.hu](http://www.premierbus.hu) website.

Filling in and sending the application form to Első Iskolabusz Ltd. is not yet binding upon the school bus provider.

Only sending a confirmation to the client by e-mail makes it binding on Első Iskolabusz Ltd. to provide school bus service.

The bus can be used only by registered passengers. Fare dodgers have to pay a penalty of HUF 15,000.

#### Prices

Premier sets the transportation fees of the next school year in April every year. Premier has the right to raise its prices if the fuel price increase or the vehicular transportation price index published by the Hungarian Statistical Institut is more than 10% both compared to them available in the publication date.

Prices are fixed on the actual door-to-door and shuttle/navette pricelist.

#### Payment

Invoices are to be paid by cash or by bank transfer on an annual, semester or trimester basis, as indicated on the application form. The student can start using the service only if the payment is made. In case of annual payment, 3% discount is given on the settled amount if the payment is made until the 1<sup>st</sup> August.

#### Cancellation

A refund of the transportation fee will be given only if the student quits school during the school year, or in case of change of address, if Premier is informed of it in a written form, at least 72 hours in advance.

#### Special terms of the door-to-door service

Students are picked up in the morning from their house and are driven to the school. In the afternoons they are taken home, or to any other location that is settled by the parent in advance.

In order to keep the travel time as low as possible, service is given by vans seating 7-20 children.

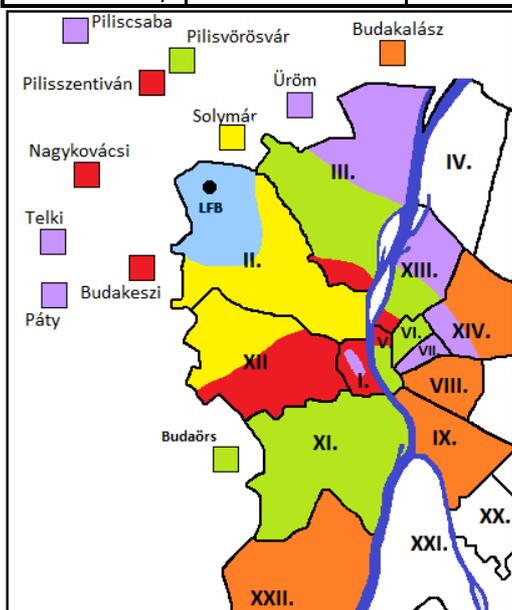
Those who buy a pass have to pay a registration fee. There is no registration fee for the students who had a pass in the previous school year.

#### Special terms of the Shuttle (Navette) service:

Students using the Shuttle (Navette) service are picked up and dropped off at designated points. The list of the bus stops is included in the yearly price list. Most of the buses serve more than one bus stop, but for security reasons the exact routes, the timetables and the bus types are not disclosed.

Only those bus stops will operate in the given year which were required by at least 8 students at the same time.

Zone "A": Pesthidegkút						
	pass*					daily tariff**
	1st trimester	2nd trimester	3rd trimester	annual fee***	registr. fee ****	
Both ways	147 980 Ft	110 990 Ft	110 990 Ft	369 960 Ft	20 000 Ft	5 000 Ft
Mornings only	88 800 Ft	66 590 Ft	66 590 Ft	221 980 Ft	20 000 Ft	3 000 Ft
Afternoons only	73 980 Ft	55 500 Ft	55 500 Ft	184 980 Ft	20 000 Ft	2 500 Ft
"B" körzet: district II excluding Pesthidegkút, district XII to the line of Fogaskerekű, Solymár						
	pass*					daily tariff **
	1st trimester	2nd trimester	3rd trimester	annual fee***	registr. fee ****	
Both ways	200 790 Ft	150 580 Ft	150 580 Ft	501 950 Ft	20 000 Ft	6 400 Ft
Mornings only	120 470 Ft	90 350 Ft	90 350 Ft	301 170 Ft	20 000 Ft	3 900 Ft
Afternoons only	100 400 Ft	75 290 Ft	75 290 Ft	250 980 Ft	20 000 Ft	3 200 Ft
Zone "C" : district I(excluding castle district, district III south from Árpád hid, district V south from Alkotmány utca, district XII behind Fogaskerekű, district XIII south from Csanády utca, Budakeszi, Nagykovácsi, Pilisszentiván						
	pass*					daily tariff **
	1st trimester	2nd trimester	3rd trimester	annual fee***	registr. fee ****	
Both ways	232 550 Ft	174 410 Ft	174 410 Ft	581 370 Ft	20 000 Ft	7 800 Ft
Mornings only	139 520 Ft	104 650 Ft	104 650 Ft	348 820 Ft	20 000 Ft	4 700 Ft
Afternoons only	116 280 Ft	87 200 Ft	87 200 Ft	290 680 Ft	20 000 Ft	3 900 Ft
Zone "D" : district III between Árpád hid and Aquincum, district V south from Alkotmány utca, district VI, district XI , district XIII between Csanády utca and Róbert Károly körút, Budaörs, Pilisvörösvár						
	pass*					daily tariff **
	1st trimester	2nd trimester	3rd trimester	annual fee***	registr. fee ****	
Both ways	274 830 Ft	206 120 Ft	206 120 Ft	687 070 Ft	20 000 Ft	8 900 Ft
Mornings only	164 900 Ft	123 670 Ft	123 670 Ft	412 240 Ft	20 000 Ft	5 400 Ft
Afternoons only	137 540 Ft	103 000 Ft	103 000 Ft	343 540 Ft	20 000 Ft	4 500 Ft
Zone "E" : district I - castle district, district III north from Aquincum, district VII, northern part of district XIII, district XIV west from Hungária körút, Telki, Páty, Piliscsaba, Üröm						
	pass*					daily tariff **
	1st trimester	2nd trimester	3rd trimester	annual fee***	registr. fee ****	
Both ways	338 190 Ft	253 650 Ft	253 650 Ft	845 490 Ft	20 000 Ft	11 300 Ft
Mornings only	202 890 Ft	152 200 Ft	152 200 Ft	507 290 Ft	20 000 Ft	6 800 Ft
Afternoons only	169 100 Ft	126 820 Ft	126 820 Ft	422 740 Ft	20 000 Ft	5 700 Ft
Zone "F" : district VIII, district IX, district XIV behind Hungária körút, Budakalász						
	pass*					daily tariff **
	1st trimester	2nd trimester	3rd trimester	annual fee***	registr. fee ****	
Both ways	412 190 Ft	309 140 Ft	309 140 Ft	1 030 470 Ft	20 000 Ft	13 200 Ft
Mornings only	247 320 Ft	185 480 Ft	185 480 Ft	618 280 Ft	20 000 Ft	8 000 Ft
Afternoons only	206 090 Ft	154 570 Ft	154 570 Ft	515 230 Ft	20 000 Ft	6 600 Ft



\*Pass: Passes are valid for the whole trimester or school year, for the school days given in the school calendar.

\*\*Daily tariff: We recommend it for those who use the service only a few days a week or not the whole trimester

\*\*\* In case of annual payment, 3% discount is given if the payment is made until the 1st August.

\*\*\*\*When buying a trimester or an annual pass, a registration fee has to be paid. The registration fee is 0 Ft for the students who had a pass in the previous school year.

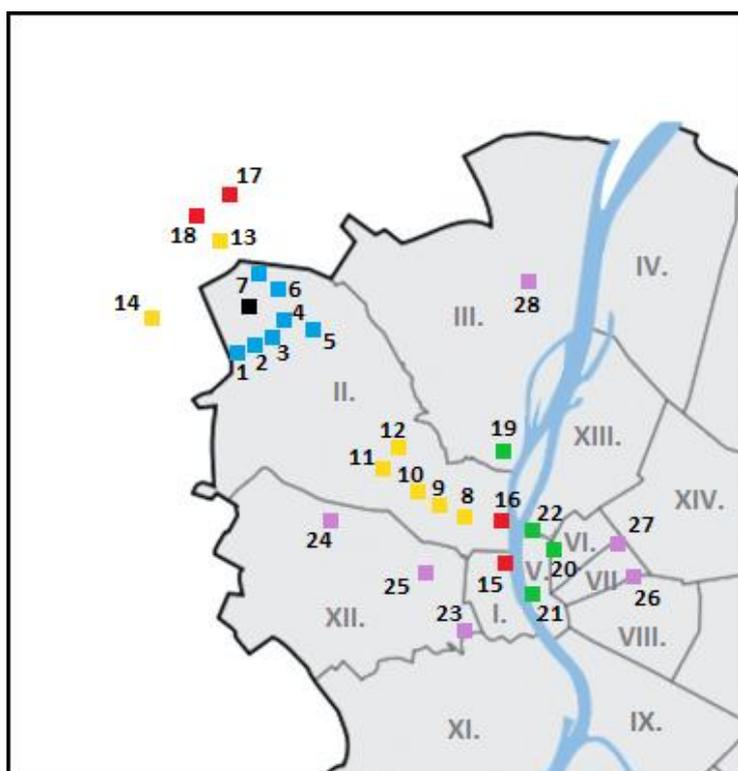
The above prices include VAT, and apply to the transportation of one child.

Family or group discount:

2 children and more from the same address: 10% discount

„Shuttle” service

Category 1	Bus stops in district 2/A (Pesthidegkút): Feketerigó u. (1), Rézsú u. (2), Dutka Ákos u. (3), Pinceszér u. (4), Honvéd u. (5) Dózsa György u (6), Patakhegyi u. (7)				daily tarif**
	pass*				
	1st trimester	2nd trimester	3rd trimester	annual fee***	
	55 850 Ft	41 890 Ft	41 890 Ft	139 610 Ft	2 000 Ft
Category 2	Bus stops in district 2 (Rózsadomb area): Széll Kálmán tér (8), Vasas pálya (9), Budagyöngye (10), Pasaréti tér (11), Törökvész út (12), Agglomeration bus stops: Solymár (13), Nagykovácsi (14)				daily tarif**
	pass*				
	1st trimester	2nd trimester	3rd trimester	annual fee***	
	87 380 Ft	65 530 Ft	65 530 Ft	218 430 Ft	3 000 Ft
Category 3	Bus stops in district 1: Batthyány tér (15), bus stops in distr. 2: Margit bridge, Buda side (16), agglomeration bus stops: Pilisvörösvár (17), Pilisszentiván (18)				daily tarif**
	pass*				
	1st trimester	2nd trimester	3rd trimester	annual fee***	
	98 810 Ft	74 110 Ft	74 110 Ft	247 030 Ft	3 500 Ft
Category 4	Bus stops in district 3: Kolosy tér (19), Pest: Oktogon (20), Ferenciek tere (21), Jászai Mari tér (22)				daily tarif**
	pass*				
	1st trimester	2nd trimester	3rd trimester	annual fee***	
	114 190 Ft	85 640 Ft	85 640 Ft	285 470 Ft	4 100 Ft
Category 5	Bus stops in district 12: BAH csomópont (23), Zugligeti út (24), Orbán tér(25), Pest: Keleti pályaudvar (26), Hősök tere (27), Szentendrei út (28)				daily tarif**
	pass*				
	1st trimester	2nd trimester	3rd trimester	annual fee***	
	131 980 Ft	98 990 Ft	98 990 Ft	329 950 Ft	4 700 Ft



\*Pass: Passes are valid for the whole trimester/year.

\*\*Daily tarif: We recommend it for those who use the service only a few days a week or not the whole trimester. The „navette” service can be used on daily tarif basis only if there are free seats on the given bus.

\*\*\* Annual fee: 3 % discount of the annual fee if payment is made before the 1st August.

The price of one way service (mornings or afternoons only) is 50% of the prices above.

The above prices apply to the transportation of one child and include the VAT.